

AMENDMENTS

*In the Abstract*

Please replace the Abstract with the Abstract on the following page:

A complex order processing system allowing account information to be entered and updated is disclosed. Quotes can be generated for various configurations of products and services having different types of charges including one-time fees, recurring fixed fees, and usage-based fees. Quotes can be saved, and later updated to reflect changes in the configuration of a product or service included in the quote. The quote can be converted to an order, and pending orders, modified. Before allowing modification of a quote or order, the requested future state of a product or service is created by applying the prior active and unprocessed orders to the product or service. The user can then reconfigure the product or service. Once the change is accepted, the difference between the requested state of the product and service before and after the change can be generated and saved as a delta quote or order.